



September 11, 2009

MS05104

Raj Prajapati
MEC Transportation District
1502 E. Hadley Street
Suite A
Phoenix, AZ 85034

**RE: CENTRAL PHOENIX/EAST VALLEY LIGHT RAIL TRANSIT PROJECT
THANK YOU**

Dear Mr. Prajapati,

I wanted to take this opportunity to thank you and your employees who assisted at the accident and derailment on Saturday, September 5, 2009. Their quick response and willingness to come in on a holiday weekend made a significant difference in how quickly we were able to restore service. Metro received very positive feedback from the municipal cities, community, and ridership.

With your help the line was clear and service resumed within 7 hours of the original incident. Taking into consideration the weather and other delays outside our control, it was an impressive feat for our first major incident. Your quick response contributed greatly to this accomplishment.

Sincerely,

Jay C. Harper
Director of Operations and Maintenance

cc: Document Control File

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File Number: G2 - MAINTENANCE - 0.0.0 - Non CUD Specific/General - Thank you